

# Quality Assurance Operations (4/11/10 - 9/3/10)

During the next several months, the Census Bureau will conduct three major quality assurance operations and other processes to ensure that the 2010 Census is an accurate and complete picture of everyone living across the nation. These efforts are an investment in the quality of the census that will pay off for the next 10 years.



**QA 1: Coverage Follow-Up Operation (4/11/10 - 8/13/10)**- During this operation, the Census Bureau will call households who have responded to the 2010 Census if we need to clarify any answers about the number of people living at the address on April 1st. If we have some indication that someone may have been included or excluded in error, we will call to get a better understanding of the situation, and then use our census residence rules to resolve the uncertainties.

**QA 2: Vacant Delete Check (7/24/10 - 8/25/10)** - We collect additional information to ensure housing units classified as vacant (or nonexistent) were in fact unoccupied on April 1st. In this operation, we follow-up with housing units that were classified as vacant or nonexistent during the non-response follow-up operation. A census taker - different from the one who made the original classification - will visit the housing unit to confirm the classification. If they determine that classification was wrong, they will collect the census information for the housing unit and any Census Day residents. During this operation, we also will visit and enumerate addresses that were added to our master list too late to include them in the Form Delivery and Mailback phase or in the Door-to-Door Followup phase.

**QA 3: Field Verification (8/6/10 - 9/3/10)** - In this operation, we send census workers to verify whether an address exists and to confirm its geographic location, if it does not match an address in our file. These addresses were submitted by households who provided their census information without an identification number linked back to our address file. For example, the households may have submitted a Be Counted form or provided their census information over the phone. We also use this operation to resolve suspected duplicate addresses contained within the same block.